Credit Extension Process User Guide Oracle Banking Credit Facilities Process Management

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Preface

About this guide

This guide walks you through the Credit Extension Process in OBCFPM for extending the expiry date of liability and its associated facilities.

Intended Audience

This document is intended for the banking personnel responsible for extending, reviewing, and approving the expiry date of liability and facility.

Conventions Used

The following table lists the conventions that are used in this document:

Convention	Description
Italic	Italic denotes a screen name
Bold	Bold indicatesField nameDrop down optionsOther UX labels
	This icon indicates a note
Y	This icon indicates a tip
\bigwedge	This icon indicates a warning

Common Icons in OBCFPM

The following table describes the icons that are commonly used in OBCFPM:

lcons	Icon Name
*	Add icon
	Calendar icon
٥	Configuration / settings icon
	Delete icon
Ø	Edit icon

About Credit Extension Process

The Credit Extension process is a simple work-flow for modifying the expiry date of facilities available under a particular liability to any future date based on requirement.

This process can be initiated for any of the bank's existing customers under many circumstances, among which following are two examples:

- The borrower requests an amendment to the expiry date of the facility
- The financial regulatory body announces to extend the facility expiry date due to natural calamities or other situations

Upon successful completion of all the stages in this process, the expiry date of facility modified will get updated in the back office system (OBELCM) and the facility will be made available to the borrower till the mentioned expiry date.

The stages available in the Credit Extension process are:

- Credit Extension Initiation
- Credit Extension Enrichment
- Credit Extension Review and Recommendation
- Credit Extension Approval
- Credit Extension Documentation

Each of the above stages must be performed by the bank users assigned to perform the respective task.

Credit Extension Initiation

In this stage, the Relationship Manager or other user responsible for this stage must select the required party and initiate the Credit Extension process.

1. Login to OBCFPM.

	.e°	CP Extension			(004) Apr 13	, 2019	.	sample@sample.com
Routing Hub		Application Priority *	High	Application Branch	Q	Party Id *		Q
Screenclass			High	004	~			~
System Dates								
Corporate Onboarding								
Credit Facilities								
Corporate								
CP Amendment								
CP Extension								
CP Initiation								
CP Review								
Facility Closure								
Group Concentration								
Simplified Credit Amendment								
Simplified Credit Ha	and							
Simplified Credit							Initiate	Credit Extension Process

2. Navigate to **Credit Facilities > Corporate > CP Extension**. The *CP Extension* page appears.

= ORACL	.E°	CP Extension					(004) Feb 12, 2020	.	sample@sample.com
Menu Item Search Collaterals		Application Priority *	ım 🔵 Hig	h	Applica 004	tion Branch *	Party k Q PTY15	d * 22560509	
Core Maintenance Corporate Onboarding	•	Party Informat		tity estab	lished & operatio	a as a Droprietorsk	ip Company in Mumbai		•
	• •	Party Id PTY192560505	📧 Register	No 🔹	Legal Status Proprietorship	Liability Amo \$22,000,000.0	unt 🚔 Is KYC 🏾 🏛 Share	血 Contractors 血 Guarant	ors 🏛 Bankers 3
CP Amendment		WIP Applicat	ons						
CP Initiation		Application Number	BranchCode	,	Party Id	Customer Name	Process Name	Current Stage	
CP Review		APP21469897 APP21501019	004	Low	PTY192560509 PTY192560509	PTY192560509 PTY192560509	Facility Amendment Credit Extension Process	Amendment Initiation Credit Extension Initia	
Facility Closure		APP21501020	004	Low	PTY192560509	PTY192560509	Credit Extension Process	Credit Extension Initia	tion
Group Concentration		APP21541083	004	Low	PTY192560509	PTY192560509	Facility Amendment	Amendment Initiation	
Simplified Credit Amendment		APP21571154	004	Low	PTY192560509	PTY192560509	Short Form Credit Process	Initiation	~
Simplified Credit Hand off Simplified Credit Proposal			1 - 10 of 56 ite	ems)	< 1 2	3 4 5 6	k <	Initiate Credit Ext	

3. Select the CP Extension **Application Priority**. The options available are: **Low**, **Medium**, and **High**.

4. Select the **Application Branch**. Branches maintained in 'Common Core Maintenance' module are displayed in the LOV.

5. Select the required **Party Id**. Party Ids of the on-boarded customers are displayed in the LOV.

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Upon selecting the **Party Id**, the system displays the Customer Information and the WIP Applications created for the party and enables the **Initiate Credit Extension Process** button.

6. Click **Initiate Credit Extension Process**. The system creates a unique application number for the Credit Extension application and displays the *Credit Extension Initiation - Customer Creation* page.

Customer Creation

In the Customer Creation page, you can view the details of party in tree view, list view as well as table view.

Credit Extension Process -	Credit Extension Initiation	i Nocuments	$_{\mu^{\ell}}\times$
Customer Creation	Customer Creation	Sc	reen (1 / 5)
Liability	KOH Installer		
 Funding Requirement 		=	III 12
Comments			ø
Summary	Company Name: Corporation Type of Customer: Single Entity Type: Customer Demography: Dometic Corporation		
	Hold Back	Next Save & Close	Cancel

7. In tree view, right click on the party icon and select **View** to view the detailed information of party.

Credit Extension Process	- Credit Extension Initiation			(i) \ ⊳	ocuments 🚽 📌 🚿
Customer Creation	Customer Creation				Screen (1 / 5
Liability	Corporation				
Funding Requirement					📰 🖽 🟗
Comments	Party Id: 000409	Name: Corporation	Demographic Type: Domestic	Organization Type: Single	
Summary	ି Party Id: 000409 ଅନିଥିନ୍ଧି Entity Type: Proprietorship	<u>∰i</u>	<u>3</u> p 3 p		:
			Hold	Back Next Save &	Close Cancel

8. In list view, click the **Party Id** to view the detailed information of party.

Customer Creation	Customer Creat	ion				3	Screen (1
Liability	Corporation						
Funding Requirement							≡ ≡
Comments	Party Id	Name	Demographic Type	Entity Type	Organization Type	Other Information	Action
Summary	000409	Corporation	Domestic	Single	Proprietorship		:

9. In table view, click the ID in **Party Id** column to view detailed information of the party.

10. After viewing the party details, click **Next**. The *Liability* page appears.

Liability

Liabilities created for the party during proposal initiation / amendment process are displayed in this page. You can specify a common extended expiry date for all the facilities available under a particular liability here.

Credit Extension Process	- Credit Extension	Initiation			iments 🙀 🗙
Customer Creation	Liability				Screen (2 / 5)
 Liability 	MOONE 201				
Funding Requirement Comments	T Filter	Type to filter			
Summary		Party Id: PTY201514287 Liability Expiry Date: 20-12-30	Name: Name: \$22,000,000.00	Liability Number: 005884 Available Limit Amount: \$6,243,000.00	:
				Hold Back Next Save & C	ose Cancel

F	<u> </u>	Ь
		•

In the above screen, liabilities available under both the parent and child parties are listed. To view only the liabilities under particular party, click the down arrow next to party name at the top left corner and select the required party.

11. To filter a particular liability, click the **Filter** icon and specify the filter parameters or directly type the filter parameter in **Type to filter** text box.

12. Click the Hamburger icon in the required liability record and select **Edit**. The *Liability Details* window appears:

 Existing Details 				
Existing Amount	Outstanding Amount	Available Amount	Liability Expiry Date	
\$22,000,000.00	\$0.00	\$0.00	Dec 31, 2020	
Dates				
Next Review Date		Facility Expiry Date Extension * Jan 31, 2021		
Additional Fields				
o Additional fields configured!				
				Save Cano

In the Liability Details window, you can update only the Facility Expiry Date Extension.

13. Specify the extended expiry date for the facilities in **Facility Expiry Date Extension** field.

If the liability expiry date is earlier than the extended expiry date provided for the facility, then the system extends the liability expiry date till the extended expiry date of facility.

14. Click **Save**. The expiry date is modified and the status is displayed as shown below:

Credit Extension Process -	Credit Extension I	nitiation				i	Documents		, ² ×
Customer Information	Liability							Screen	(2/5)
 Liability 	Party001								
Funding Requirement	Filter	Type to filter					=		841 1-81
Comments									
Summary		Party Id: PTY201344329	Name: Party001		ity Number			:	
		Liability Expiry Date: 22-12-29	OverAll Limit Amount: \$22,000,000.00	Availa	able Limit A	mount: \$6,2	43,000.00	•	
				Hold	Back	Next	Save & Close	Ca	ancel

15. To change the layout of the *Liability* page to Table View or Tree View, click the corresponding icon.

16. To go to the next page, click Next. The Funding Requirement page appears.

Funding Requirement

This page displays all the facilities availed by the party. You can extend the expiry date of individual facility from this page, if required. Facilities for which extended expiry date is not provided in this page will have the common expiry date provided in the *Liability Details* window as extended expiry date.

Credit Extension Process - C	Credit Extension Initiation		0	Documents 🔎 🗶
Customer Information	Funding Requirement			Screen (3 / 5)
Liability	Party001			
Funding Requirement	Filter Type to filter		List View 🔠 Table Vie	w 🚠 Facility Structure
Comments	LN8989			
Summary	Facility Id: F20134971 Facility Description: description	Requested Amount: \$12,000.00 Facility Category: Term Loan	Facility Type: Non Funded Next Review Date: 21-06-30	1
			Hold Back Next	Save & Close Cancel



In the above screen, all the facilities available under both the parent and child parties are listed. To view only the facilities under particular party, click the down arrow next to party name at the top left corner and select the required party.

17. To filter a particular facility, click the **Filter** icon and specify the filter parameters or directly type the filter parameter in **Type to filter** text box.

18. Click the Hamburger icon in the required facility record and select **Edit**. The *Facility Details* window appears:

Facility Details				Sav
cility Basic Info	Line Code *	Line Serial Number *	Facility Description *	
enty basic mo	LN89	89	description	
hedule	Parent Facility Id	Facility Type	Facility Category	
oosure		O Funded O Non Funded	Term Loan	
		Cascade		
	Next Review Date *	Line Start Date *	Line Expiry Date *	
ol Linkage	Jun 30, 2021	May 6, 2020	May 21, 2020	
ing	Currency *	Requested Amount *	Tenor	
ang	USD	\$12,000.00	(in months)	
ility collateral linkage				
dit Rating	Project Id	Availability Period	Commitment Status	
Rate Revaluation		<i>(in months)</i>	 Committed Uncommitted 	
Rate Revaluation	Secured?	Revaluation Required	OSUC Amount	
	Cascade		\$0.00	
		Rate Agreement Required		
	Total repaid amount	Outstanding utilized amount	Extended Expiry Date	
	\$0.00	\$0.00		*
	Net Utilization	Peak Utilization	Average Utilization	
	\$0.00	\$0.00	\$0.00	
	Additional Fields			
	No Additional fields configured!			

In the Facility Details window, you can modify only the Extended Expiry Date.

19. Specify the Extended Expiry Date for the facility.



Extended expiry date of the facility must not exceed the liability's expiry date.

20. Click **Save**. Facility expiry date is modified and the status is displayed as shown below:

Credit Extension Process	- Credit Exte	ension Initiation		Û	Documents
Customer Information	Fundin	g Requirement			Screen (3 / 5
Liability	1040	per dire			
Funding Requirement	T I	Filter Type to filter		List View III Table View	Facility Structure
 Comments 		LC1 MODIFIED			
Summary		Facility Id: FC99999 Facility Description: LC	Requested Amount: Facility Category: LC	Facility Type: Non Funded Next Review Date: 20-08-18	:
		LTLOAN1 Facility Id: FC99998 Facility Description: LTLOAN	Requested Amount: Facility Category: TL	Facility Type: Non Funded Next Review Date: 20-08-18	÷
		STWCIND1 Facility Id: FC99997 Facility Description: STWCIND Parent Line Number: STWC1	Requested Amount: Facility Category: WC	Facility Type: Non Funded Next Review Date: 20-08-18	i
		STWCUS1 Facility Id: FC99996 Facility Description: STWCUS Parent Line Number: STWC1	Requested Amount: Facility Category: WC	Facility Type: Non Funded Next Review Date: 20-08-18	i
				Hold Back Next	Save & Close Cancel

21. To change the layout of the *Funding Requirement* page to Table View or Tree View, click the corresponding icon.

22. To go to the next page, click **Next**. The *Comments* page appears.

Comments

In this page, you can mention why an extension is required / requested. Posting comments help the user in the next stage to better understand the application.

Credit Extension Process	- Credit Extension Initiation	i Nocuments 🛒
Customer Creation	Comments	Screen(4/
Liability		
Funding Requirement	∞ ~ B I U ∓ A -size -	E E 🗄 H1 H>
Comments	Enter text here	
Summary		
	Post	
	No items to display.	
	Hole	ld Back Next Save & Close Cance

- 23. Type the initiation **Comments**.
- 24. Click **Post**. The comments are posted below the **Comments** text box.
- 25. To go to the next page, click **Next**. The *Summary* page appears.

Summary

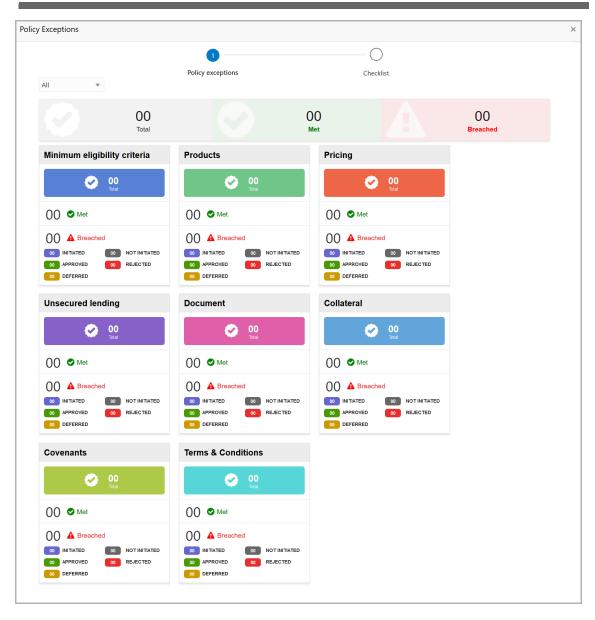
This page displays all the customer information along with the modification details. You can preview the changes made in previous pages here and make necessary action.

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	-						
omer Creation	Summary						Screen (5 / 5
lity	120 000 AL 2010						
ing Requirement	Customer Information						A 10
ments	A Domestic entity established & operational and the stablished a special stablished a special stablished a special stablished as a special stablished	ating as a Pvt Ltd Compa	ny in				
mary	配 Customer ID 🛛 Register No 🔦 Legal Sta PTY201514287 Pvt Ltd	tus 🖶 Liability Amour \$22,000,000.00		: 🏛 Share Iliant Holders 0	Contractors	1 Guarantors	Bankers
	Entities	Other	Bank Faciliti	ies		Facilities	
	0 Added	0 Total Facility	т	0 Total Takeover		0 Added	
	Collaterals		Pricing				
	0	Interest	Charge	Commission			
	Added	0 Added	0 Added	0 Added			
	Pricing						
	▶ Entities						
	Other Bank Facilities						
	► Facilities						
	▶ Collaterals						

- 26. To hold the initiation task, click Hold.
- 27. To go back to the previous page and modify necessary details, click **Back**.
- 28. To save and exit the window, click Save & Close.
- 29. If changes are not necessary, click Submit.
- 30. To exit the window without saving information, click Cancel.

Upon clicking Submit, the Policy Exception window appears:



By default, policy exception is displayed for both the party and its child parties. You can select the required party from the drop down list at top left corner to view policy exceptions specific to that party.

31. View the policy exceptions and click the Checklist data segment.

			×
0	2		
Policy exceptions	Checklist		
No items to display.			
	* Outcome Pro	oceed v Sub	omit

32. Select the **Outcome** as 'Proceed' and click **Submit**. The CP Extension application is moved to the 'Enrichment' stage.

Credit Extension Enrichment

The Enrichment task is performed by the same user who initiated the Credit Extension process. In this stage, the facility expiry date captured in the Initiation stage can be modified before sending it for review.

1. To Acquire and Edit the Credit Extension Enrichment task, navigate to **Tasks > Free Tasks**. The *Free Tasks* page appears:

inancial Institution Inboarding		C Refresh		Flow Diagram				
olicy		Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Da
etail Amendment		Acquire & Edit		Group Concentration Li	APP202477491	APP202477491	Group Concentration Propos	20-09-03
etail Onboarding		Acquire & Edit	Low	Facility Amendment	APP21279319	APP21279319	Amendment Enrichment	21-01-27
ecurity Management	•	Acquire & Edit	Low	Credit Proposal Evaluati	APP21279316	APP21279316	Draft Generation	21-01-27
ecunty management	·	Acquire & Edit	Low	Facility Amendment	APP21279318	APP21279318	Amendment Enrichment	21-01-27
ervice Consumers		Acquire & Edit	High	Customer Appetite Man	APP202838164	APP202838164	Approval	20-10-09
isks	-	Acquire & Edit		Facility Amendment	APP21229289	APP21229289	Amendment Enrichment	
Business Process		Acquire & Edit	Low	Facility Closure	APP21229284	APP21229284	Closure Initiation	21-01-22
Maintenance		Acquire & Edit	Low	Group Concentration A	APP21229250	APP21229250	Group Concentration Amend	21-01-22
Completed Tasks		Acquire & Edit		Facility Amendment	APP21229249	APP21229249	Amendment Enrichment	
		Acquire & Edit	Low	Group Concentration A	APP21229248	APP21229248	Group Concentration Amend	21-01-22
Free Tasks		Acquire & Edit	Low	Policy Amendment	PL21005430	APP21229246	Business Recommendation	
Hold Tasks		Acquire & Edit	LOW	Facility Amendment	APP21219241	APP21219241	Amendment Initiation	
My Tasks		Acquire & Edit	Low	Facility Closure	APP21209239	APP21209239	Closure Approval	21-01-20
		A construction multi-		Paulta Anna Anna A	40001000000	40001000000	A	
Search					_			

2. Click **Acquire & Edit** in the required row. The *Credit Extension Enrichment - Customer Creation* page appears.

3. Refer **Credit Extension Initiation** chapter for information on enriching the credit extension application.

The Outcomes available for selection in this stage are:

- Proceed
- Reject

If the **Outcome** is selected as 'Proceed', the credit extension application will be moved to the Review and Recommendation stage on clicking **Submit**.

If the **Outcome** is selected as 'Reject', the Credit Extension process will get terminated on clicking **Submit**.

Review and Recommendation

In this stage, the Credit Reviewer in the Credit department has to review the extended expiry date of facility and provide their recommendation, if any.

1. To Acquire and Edit the Credit Extension Review and Recommendation task, navigate to **Tasks > Free Tasks**. The *Free Tasks* page appears:

inancial Institution Onboarding		C Refresh		Flow Diagram				
Policy		Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Da
Retail Amendment		Acquire & Edit		Group Concentration Li	APP202477491	APP202477491	Group Concentration Propos	20-09-03
etail Onboarding		Acquire & Edit	Low	Facility Amendment	APP21279319	APP21279319	Amendment Enrichment	21-01-27
	•	Acquire & Edit	Low	Credit Proposal Evaluati	APP21279316	APP21279316	Draft Generation	21-01-27
ecurity Management	·	Acquire & Edit	Low	Facility Amendment	APP21279318	APP21279318	Amendment Enrichment	21-01-27
rvice Consumers		Acquire & Edit	High	Customer Appetite Man	APP202838164	APP202838164	Approval	20-10-09
sks	•	Acquire & Edit		Facility Amendment	APP21229289	APP21229289	Amendment Enrichment	
Business Process		Acquire & Edit	Low	Facility Closure	APP21229284	APP21229284	Closure Initiation	21-01-22
Maintenance		Acquire & Edit	Low	Group Concentration A	APP21229250	APP21229250	Group Concentration Amend	21-01-22
Completed Tasks		Acquire & Edit		Facility Amendment	APP21229249	APP21229249	Amendment Enrichment	
	_	Acquire & Edit	Low	Group Concentration A	APP21229248	APP21229248	Group Concentration Amend	21-01-22
Free Tasks		Acquire & Edit	Low	Policy Amendment	PL21005430	APP21229246	Business Recommendation	
Hold Tasks		Acquire & Edit	LOW	Facility Amendment	APP21219241	APP21219241	Amendment Initiation	
My Tasks		Acquire & Edit	Low	Facility Closure	APP21209239	APP21209239	Closure Approval	21-01-20
	_	A construction of multi-	_	P. 1994. A. 1994. 1994	40001000000	10021200220	A	
Search		Page 1 of 44		876 items) K < 1	1 2 3 4 5 44	k <		

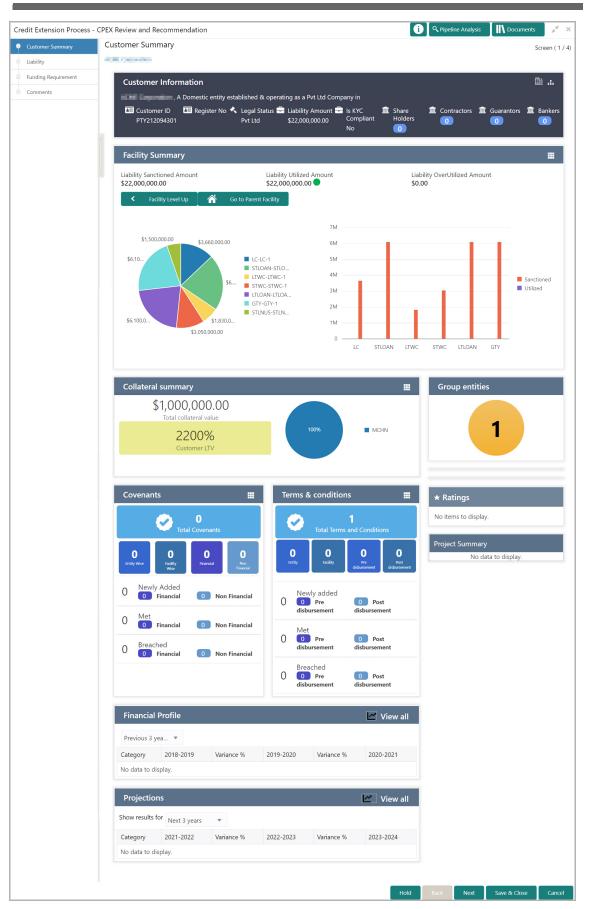
2. Click **Acquire & Edit** in the required row. The *CPEX - Review and Recommendation* page appears.

Customer Summary

The *Customer Summary* page has the following widgets / tiles to display specific information about the party:

- Customer Information
- · Facility summary
- Collateral summary
- Group Entities
- Covenants
- Terms & conditions
- Ratings
- Project Summary
- Financial Profile
- Projections

Chapter 5 - Review and Recommendation



Chapter 5 - Review and Recommendation



Refer **Credit 360 User Manual** for information on actions that can be performed in the *Customer Summary* page.

3. After performing necessary actions in the *Customer Summary* page, click **Next**. The *Liability* page appears.

Liability

Refer "Liability" on page 6 for information on modifying the expiry date of liability.

4. After performing necessary actions in the *Liability* page, click **Next**. The *Funding Requirement* page appears.

Funding Requirement

Refer "Funding Requirement" on page 8 for information on modifying the expiry date of facility.

5. After performing necessary actions in the *Funding Requirement* page, click **Next**. The *Comments* page appears.

Comments

In this page, you can add the review comments and send it to the Approval stage, or add the recommendation and send it to the Enrichment stage.

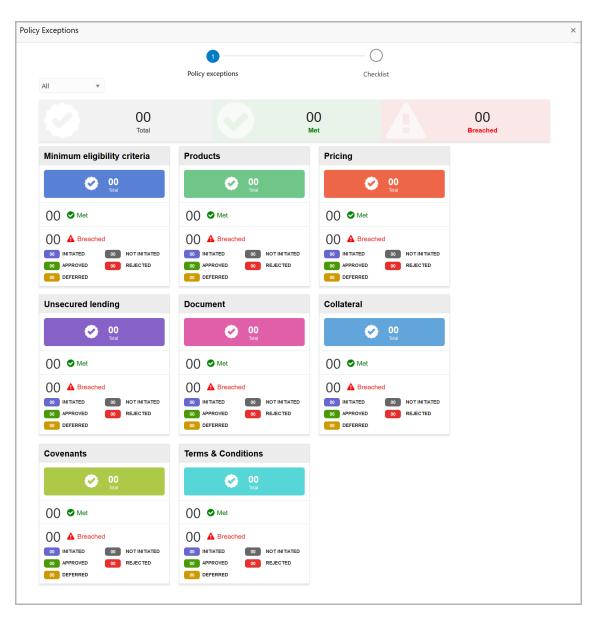
Credit Extension Process - C	PEX Review	and Red	commenda	ation								[i) [۹	, Pipeline	Analysis		Docum	ients	$_{\mu^{k'}}\times$
Customer Summary	Commen	its																Scre	en (4 / 4)
Liability																			
Funding Requirement		5	r⊯ B	Ι	Ū	∓ A	- size -	~	E	Ξ	∃		Ð		≣	Ξ	H1	۲>	
Comments		Post No items	ere to display.																
										_									
										Hold	ł	Back	Next	S	Save & Cl	ose	Subm	it	Cancel

- 6. Type the review / recommendation Comments.
- 7. Click Post. The comments are posted below the Comments text box.
- 8. To hold the review and recommendation task, click Hold.
- 9. To go back to the previous page and modify necessary details, click **Back**.

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- 10. To save and exit the window, click Save & Close.
- 11. If changes are not necessary, click Submit.
- 12. To exit the window without saving information, click Cancel.

Upon clicking Submit, the Policy Exception window appears:



By default, policy exception is displayed for both the party and its child parties. You can select the required party from the drop down list at top left corner to view policy exceptions specific to that party.

13. View the policy exceptions and click the Checklist data segment.

Chapter 5 - Review and Recommendation

			×
Policy exceptions	2 Checklist		
No items to display.]	
	* Outcome P	roceed 💌	Submit

14. Select the required **Outcome.** The options available are: Proceed, Reject, and Send Back.

15. Click Submit.

If the **Outcome** is selected as 'Proceed', the credit extension application will be moved to the Approval stage on clicking **Submit**.

If the **Outcome** is selected as 'Reject', the Credit Extension process will get terminated on clicking **Submit**.

If the **Outcome** is selected as 'Send Back', the credit extension application will be moved back to the Enrichment stage on clicking **Submit**.

Credit Extension Approval

In this stage, the Credit Approver in the Credit department has to review the credit extension application and make appropriate decision, such as Approve or Reject the application.

1. To Acquire and Edit the Credit Extension Approval task, navigate to **Tasks > Free Tasks**. The *Free Tasks* page appears:

nancial Institution nboarding	•	C Refresh		Flow Diagram				
olicy	•	Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Da
etail Amendment		Acquire & Edit		Group Concentration Li	APP202477491	APP202477491	Group Concentration Propos	20-09-03
etail Onboarding		Acquire & Edit	Low	Facility Amendment	APP21279319	APP21279319	Amendment Enrichment	21-01-27
ecurity Management	•	Acquire & Edit	Low	Credit Proposal Evaluati	APP21279316	APP21279316	Draft Generation	21-01-27
ecunty management	<u> </u>	Acquire & Edit	Low	Facility Amendment	APP21279318	APP21279318	Amendment Enrichment	21-01-27
ervice Consumers		Acquire & Edit	High	Customer Appetite Man	APP202838164	APP202838164	Approval	20-10-09
isks	-	Acquire & Edit		Facility Amendment	APP21229289	APP21229289	Amendment Enrichment	
Business Process		Acquire & Edit	Low	Facility Closure	APP21229284	APP21229284	Closure Initiation	21-01-22
Maintenance		Acquire & Edit	Low	Group Concentration A	APP21229250	APP21229250	Group Concentration Amend	21-01-22
Completed Tasks		Acquire & Edit		Facility Amendment	APP21229249	APP21229249	Amendment Enrichment	
		Acquire & Edit	Low	Group Concentration A	APP21229248	APP21229248	Group Concentration Amend	21-01-22
Free Tasks		Acquire & Edit	Low	Policy Amendment	PL21005430	APP21229246	Business Recommendation	
Hold Tasks		Acquire & Edit	LOW	Facility Amendment	APP21219241	APP21219241	Amendment Initiation	
My Tasks		Acquire & Edit	Low	Facility Closure	APP21209239	APP21209239	Closure Approval	21-01-20
		A sector of Fully		P. Olas A. S. Santa	40001000000	400024000000	A	
Search				876 items) K < 1	_			

2. Click **Acquire & Edit** in the required row. The *Credit Extension Proposal Approval* page appears.

Customer Summary

The *Customer Summary* page has the following widgets / tiles to display specific information about the party:

- Customer Information
- · Facility summary
- · Collateral summary
- Group Entities
- Covenants
- Terms & conditions
- Ratings
- Project Summary
- Financial Profile
- Projections





Refer **Credit 360 User Manual** for information on actions that can be performed in the *Customer Summary* page.

3. After performing necessary actions in the *Customer Summary* page, click **Next**. The *Liability* page appears.

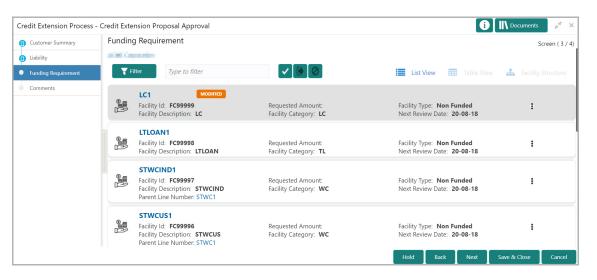
Liability

Refer "Liability" on page 6 for information on modifying the expiry date of liability.

4. After performing necessary actions in the *Liability* page, click **Next**. The *Funding Requirement* page appears.

Funding Requirement

In this page, you can approve, reject, or send back a particular facility for which expiry date is extended.



5. To approve a facility expiry date extension, select the required facility record and click the **Approve** icon. The following window appears:

Line Number: 1 Facility Description: LC	Requested Amount: Facility Category: LC	Product Type: Funded Approved Amount:	
omments			
▶ 🔿 B I 🖳 🤅	F A - size - 🗸 🗉		E
Enter text here			
			Post
No items to display.			

6. Type the approval comments and click **Post**. The comments are posted below the **Comments** text box.

7. Click **Approve**. The facility is marked as Approved.

8. To send back the facility for review, select the required facility record and click the **Send Facility Back For More Info** icon. The following window appears:

Send Facility Back For More Info			
Line Number: 1 Facility Description: LC	Requested Amount: Facility Category: LC	Product Type: Funded Approved Amount:	
Comments			= ≔ H1 H2 ↔ >
	A size - ✓ ■ ■		∃ <u>⊨</u> H1 H2 ↔ >
Enter text here			
No items to display.			Post
			Required More Info Canc

9. Type the comments for reviewer and click **Post**. The comments are posted below the **Comments** text box.

- 10. Click Required More Info.
- 11. To reject a facility expiry date extension, select the required facility record and

click the **Reject** icon. The following window appears:

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Eine Number: 1 Facility Description: LC	200		ested Amou ty Category:				roduct 1								
omments															
n a B	I ⊻	ŦA	- size -	~	E	Ξ		Ð	E	≣	i	H1	H2	Ð	>
Enter text here															
															Post
No items to display.															
													Reject		Cancel

12. Type the rejection comments and click **Post**. The comments are posted below the **Comments** text box.

13. Click Reject.

14. After performing necessary actions in the *Funding Requirement* page, click **Next**. The *Comments* page appears

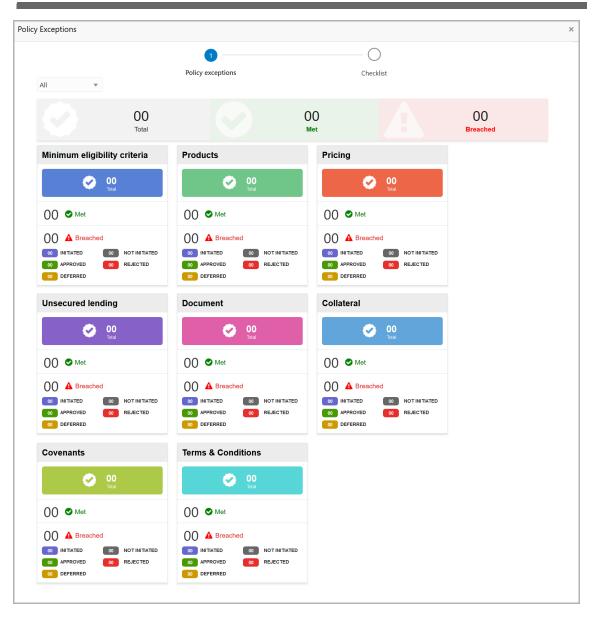
Comments

In this page, you can capture the overall comments for the Approval stage. Posting comments help the user in the next stage to better understand the application.

redit Extension Process	- Credit E>	tension P	roposal	Approval											0	Docun	nents	. "K. X
Customer Summary	Comr	ments															Scre	een (4 / 4
Liability																		
Funding Requirement		5	a	ВІ	Ū	Ŧ	A	size -	~	E	Ξ	Ξ	Ð	E :		H1	۲ >	
Comments		Enter tex	t here															
		Post																
		FUSL																
		Naita	ems to dis	alau														
		None	to uis	piay.														

- 15. Type the approval **Comments**.
- 16. Click Post. The comments are posted below the Comments text box.
- 17. To hold the approval task, click **Hold**.
- 18. To go back to the previous page and modify necessary details, click **Back**.
- 19. To save and exit the window, click **Save & Close**.
- 20. If changes are not necessary, click Submit.
- 21. To exit the window without saving information, click Cancel.

Upon clicking Submit, the Policy Exception window appears:



By default, policy exception is displayed for both the party and its child parties. You can select the required party from the drop down list at top left corner to view policy exceptions specific to that party.

22. View the policy exceptions and click the Checklist data segment.

			×
Policy exceptions	2 Checklist		
No items to display.]	
	* Outcome	roceed v Sub	mit

23. Select the required **Outcome.** The options available are: **Approve, Send Back,** and **Reject**.

24. Click Submit.

If the **Outcome** is selected as 'Approve', the credit extension application will be moved to the Documentation stage on clicking **Submit**.

If the **Outcome** is selected as 'Reject', the Credit Extension process will get terminated on clicking **Submit**.

If the **Outcome** is selected as 'Send Back', the credit extension application will be moved back to the Review and Recommendation stage on clicking **Submit**.

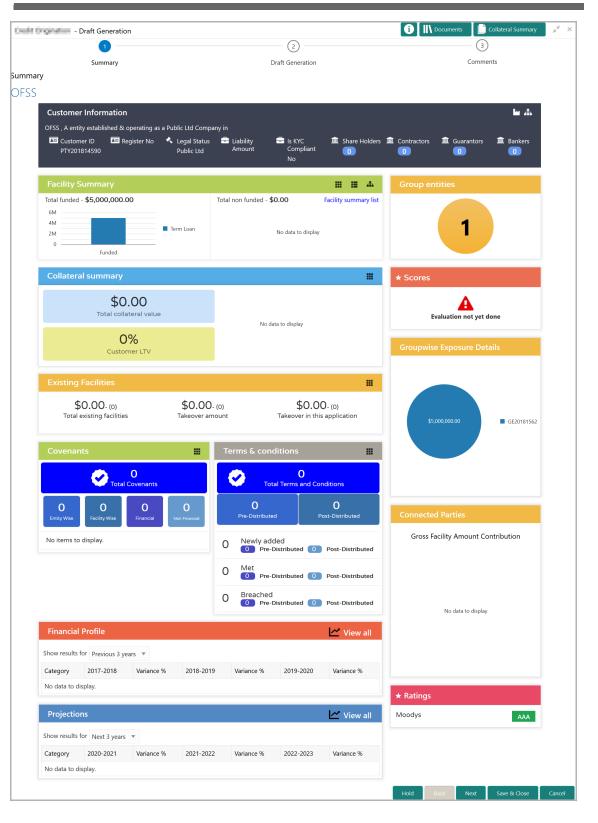
Credit Extension Documentation

In this stage, customer's communication address can be configured and the draft document with modified expiry date can be generated for customer acceptance.

1. To Acquire and Edit the Credit Extension Documentation task, navigate to **Tasks > Free Tasks**. The *Free Tasks* page appears:

inancial Institution Onboarding		C Refresh		Flow Diagram				
olicy		Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Da
etail Amendment		Acquire & Edi	:	Group Concentration Li	APP202477491	APP202477491	Group Concentration Propos	20-09-03
etail Onboarding		Acquire & Edi	Low	Facility Amendment	APP21279319	APP21279319	Amendment Enrichment	21-01-27
	•	Acquire & Edi	Low	Credit Proposal Evaluati	APP21279316	APP21279316	Draft Generation	21-01-27
curity Management	•	Acquire & Edi	Low	Facility Amendment	APP21279318	APP21279318	Amendment Enrichment	21-01-27
rvice Consumers		Acquire & Edi	High	Customer Appetite Man	APP202838164	APP202838164	Approval	20-10-09
iks		Acquire & Edi		Facility Amendment	APP21229289	APP21229289	Amendment Enrichment	
Business Process		Acquire & Edi	Low	Facility Closure	APP21229284	APP21229284	Closure Initiation	21-01-22
Maintenance		Acquire & Edi	Low	Group Concentration A	APP21229250	APP21229250	Group Concentration Amend	21-01-22
Completed Tasks		Acquire & Edi		Facility Amendment	APP21229249	APP21229249	Amendment Enrichment	
		Acquire & Edi	Low	Group Concentration A	APP21229248	APP21229248	Group Concentration Amend	21-01-22
Free Tasks		Acquire & Edi	Low	Policy Amendment	PL21005430	APP21229246	Business Recommendation	
Hold Tasks		Acquire & Edi	LOW	Facility Amendment	APP21219241	APP21219241	Amendment Initiation	
My Tasks		Acquire & Edi	Low	Facility Closure	APP21209239	APP21209239	Closure Approval	21-01-20
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Search								
Supervisor Tasks		Page 1 of 44	(1 - 20 of	876 items) K < 1	1 2 3 4 5 44	K <		

2. Click **Acquire & Edit** in the required row. The *Credit Extension Documentation - Summary* page appears.





Refer **Credit 360 User Manual** for information on actions that can be performed in the *Summary* page.

3. After reviewing the Summary, click Next. The Draft Generation page appears.

Credit Origination - Dra	ft Generation		0	Cocume	nts 🚺	Collateral Summary	1	×
	0	0			- 3			
	Summary	Draft Generation			Commen	ts		
Draft Generation								
Document Name	:							
Document Descri	ption :							
D 9	±.							
								-
			Hold	Back	Net	Save & Close	Canor	t i

4. Click the generate icon (first icon below the Document Description). The *Draft Generation Details* window appears.

Draft Generation Details	
Communication Type	Email To *
Email	john_doe@example.com
Email CC	Subject *
john_doe@example.com	
	Cancel Generate

5. In **Email To** field, type the Email address to which the draft document has to be sent.

- 6. In Email CC field, type the Email address which has to be in CC of draft mail.
- 7. In Subject field, type the mail subject.

8. Click **Generate**. Draft document is generated and displayed in *Draft Generation* page as shown below.

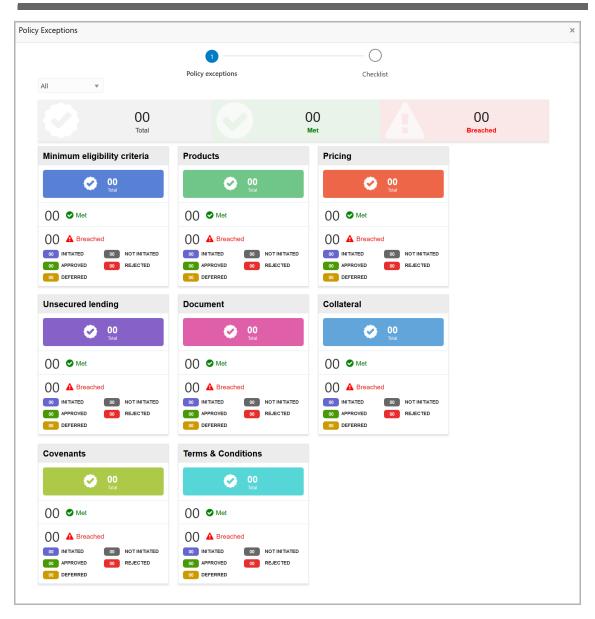
Credit Origination - Draft Generation		🕦 🕪 Documents 🛛 📋 Collateral Summary 🛛 💉 🗙
0	O	3
Summary	Draft Generation	Comments
Draft Generation		
PDF Document Name :		
Document Description :		
् 🛓		
		Hold Back Next Save & Close Cancel

9. Click Next. The Comments page appears.

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		Summary					Di	raft Gene	ration						Cor	nments				
Comm	ents																		^	
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	Enter text here																			
	Post																	_		
	No items to disp	lay.																	~	
											Hold	Back	Ne	xt	Save &	Close	Submi	t (Cancel	

- 10. Type the overall comments for the Documentation stage.
- 11. Click **Post**. The comments are posted below the **Comments** text box.
- 12. To hold the documentation task, click Hold.
- 13. To go back to the previous page and modify necessary details, click **Back**.
- 14. To save and exit the window, click **Save & Close**.
- 15. If changes are not necessary, click Submit.
- 16. To exit the window without saving information, click Cancel.

Upon clicking Submit, the Policy Exception window appears:



By default, policy exception is displayed for both the party and its child parties. You can select the required party from the drop down list at top left corner to view policy exceptions specific to that party.

17. View the policy exceptions and click the Checklist data segment.

				×
	Policy exceptions	2 Checklist		
(No items to display.			
		* Outcome	Proceed v Subn	nit

18. Select the **Outcome** as 'Proceed' and click **Submit.** The draft document is sent to the mentioned Email ID.

Manual Retry

After successful completion of Credit Extension Documentation task, the extended expiry date details are automatically posted to ELCM. If any error occurs during the automatic hand-off process, the system generates the Manual Retry task in Free Task page.

1. Navigate to **Tasks > Free Tasks**.

2. Acquire & Edit the required Manual Retry task. The *Manual Retry - Summary* page listing the hand-off error details is displayed.

- 3. View the Hand-Off Error Details.
- 4. Make necessary changes and **Submit** the task.

Document Upload and Checklist

In OBCFPM, supporting documents such as balance sheets and collateral documents can be uploaded in any stage of Credit Extension process. Supporting documents help the senior officers in bank to accurately evaluate the credit worthiness of the organization and approve the application. Documents added for the Credit Extension process can be removed whenever the document becomes invalid.

Steps to upload documents

1. Click ______ at the top right corner of any page. The *Documents* window appears.

Documents	×
	^
	~
Done	

2. To change the table view to the list view, click the list icon at the top right corner. The *Documents* window appears as shown below.

Documents		×
+	Add additional document	
		Done

3. Click the add icon. The Document Details window appears.

Chapter 9 - Document Upload

		Document Code *	
Closure Documents	-	Closure Documents	•
Document Title *		Document Description	
Facility Payment Bills			
Remarks		Document Expiry Date	
Paid		Mar 21, 2020	***
Dro	p files he	ere or click to select	
Selected files: ["p	df-PDF-Inv	oice3.pdf"]	

4. Select the **Document Type** and **Document Code** from the drop down list. The options available are: Amendment Documents, Proposal Documents and Closure Documents.

- 5. Type the **Document Title.**
- 6. Type the Document Description that best describes the document.
- 7. Type the **Remarks** based on your need.
- 8. Click the calendar icon and select the **Document Expiry Date**.

9. In **Drop files here or click to select** area, drag and drop the documents or click and select the documents. Selected files are displayed at the bottom.

_	<u> </u>		
	<u> </u>	J	

To upload multiple supporting documents at the same time, drag and drop or click and select all the documents.

10. Click Upload. The Checklist window appears.

Chapter 9 - Document Upload

Checklist		×
	Proposal Enrichment	
	Company Registration document Uploaded Remarks	
	Collateral document Uploaded Remarks	
	* Outcome Proceed 💌	Submit

- 11. Select the **Outcome** as **Proceed**.
- 12. Click Submit. Document is uploaded and listed in Document window.
- 13. To edit or delete the document, click the edit or delete icons.

Reference and Feedback

References

For more information on any related features, you can refer to the following documents:

- Oracle Banking Procedure User Guide
- Oracle Banking SMS User Guide
- Oracle Banking Common Core
- Oracle Banking Credit Facilities Process Management Installation Guides

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